



## Stakeholder Engagement Request

### Policy 04.11, Claims Management

The Workers' Safety and Compensation Commission (WSCC) of the Northwest Territories and Nunavut is currently reviewing Policy 04.11, Claims Management.

### Comments

Policy 04.11 is undergoing review as part of the Governance Council's Comprehensive Policy Review Plan. The review of Policy 04.11 contributes to the Governance Council's strategic objective of *delivering quality services and outcomes* as found in its *2018-2022 Strategic Plan*.

Sections 34, 35(1), 36, 46, and 142 of the *Workers' Compensation Acts* provide information that is legislated related to claims management.

The WSCC of the Northwest Territories and Nunavut would like your feedback on the overall effectiveness of the policy. At this time, no substantive revisions to this policy have been proposed. Please review the policy (available in the WSCC Policy Manual linked below) in its current state and provide comments that you believe will benefit the policy development process.

If you have any comments to provide about the content or clarity of the policy, please submit them by **August 6, 2018**.

Stakeholder feedback can be sent to [policy@wscn.nt.ca](mailto:policy@wscn.nt.ca). When providing feedback please indicate which policy your comments pertain to.

The WSCC would like to thank you in advance for your feedback. Your participation contributes to the improvement of the service we provide to our stakeholders.

If your organization is a chamber of commerce or other organization that represents multiple businesses or people, the WSCC encourages you to send this document to those stakeholders for feedback.

Attached Documents:

- Click on the link to access the [WSCC Policy Manual](#), which includes Policy 04.11, Claims Management.